

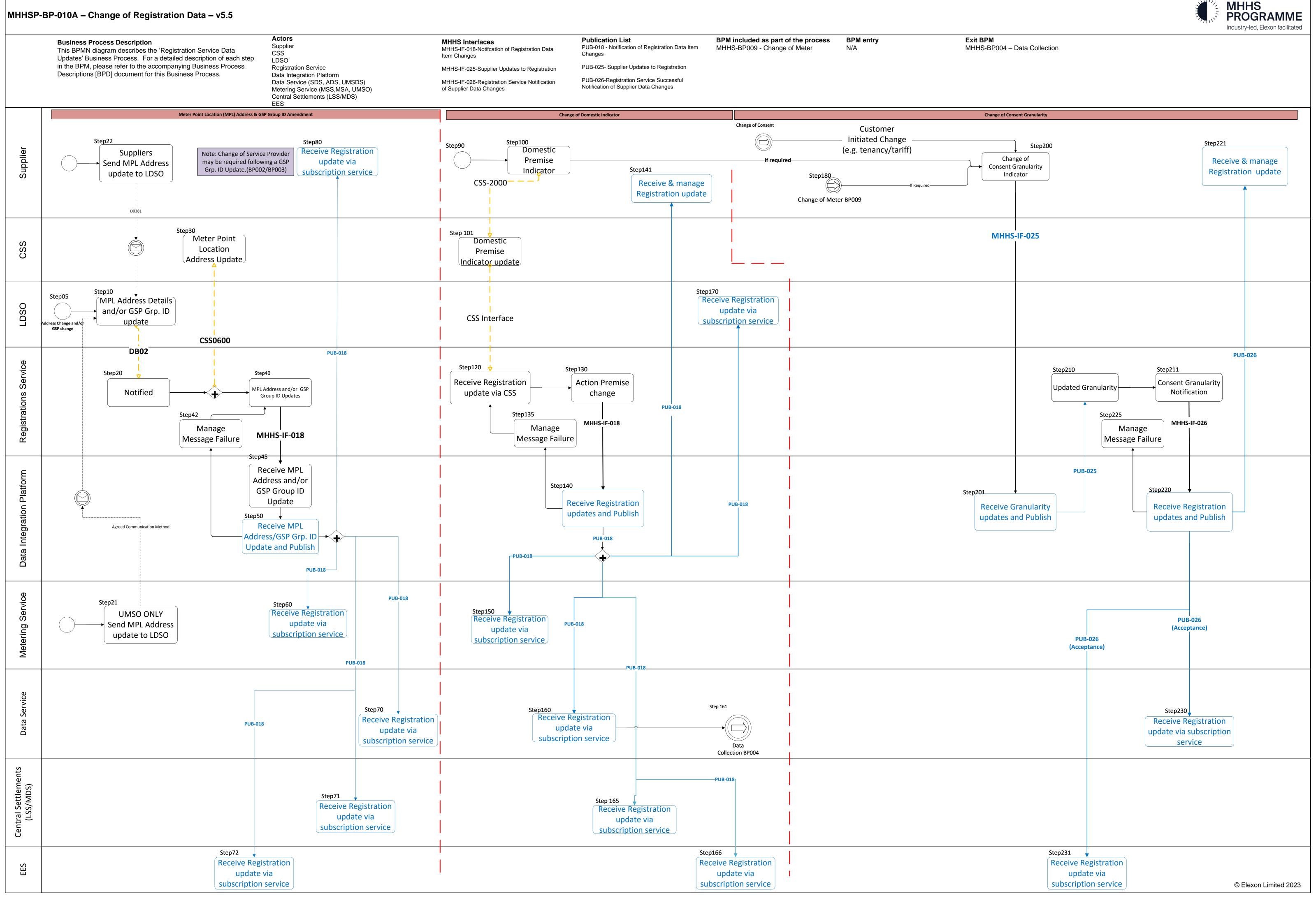
MHHSP – Business Process – Version History MHHSP-BPM010- Change of Registration Data

Version	Description	Author	Date
0.01	First draft based on AWG Consultation Documentation	MHHS Programme	23/09/2021
0.02	Updates following Design Team Reviews	MHHS Programme	05/11/2021
0.03	Updates following BPRWG	MHHS Programme	24/11/2021
0.05	Updates following comments from BPRWG and Advanced & UMS WG	MHHS Programme	09/02/2022
0.06	Updated with new interface numbers	MHHS Programme	18/02/2022
1.0	Issued for BPRWG wider Review	MHHS Design Team	21/02/22
1.10	Issued for BPRWG wider Review	MHHS Design Team	25/03/22
2.00	Issued to DAG for Review	MHHS Design Team	25/04/22
3.00	Issued For Change Control	MHHS Design Team	26/07/22
3.5	Issued For Industry Review	MHHS Design Team	14/10/22
4.0	Baselined DAG Approval	MHHS Design Team	31/10/22
4.5	issued for M5 Work Off Plan assurance review	MHHS Design Team	16/12/22
4.6	issued for M5 Work Off Plan approval	MHHS Design Team	20/01/23
4.7	Updated with BPRWG feedback	MHHS Design Team	31/01/23
5.0	DAG Baseline	MHHS Design Team	16/02/23
5.1	MHHS-DIN-62, MHHS-DIN-103, MHHS-DIN-122, MHHS-DIN-151	MHHS Design Team	11/04/23
5.2	MHHS-DIN-465	MHHS Design Team	28/07/23
5.3	MHHS-DIN-390	MHHS Design Team	08/08/23
5.4	BP010E New Lower Level Customer Direct Contract Process Added (DIN-554) DIN 594 – update to Related MPAN rejections via the DIP on BP010B	MHHS Design Team	30/08/23
5.5	DIN-945 (CR46 – Change of Energy Direction) DIN-967	MHHS Design Team	03/06/24



MHHSP – Business Process - Key

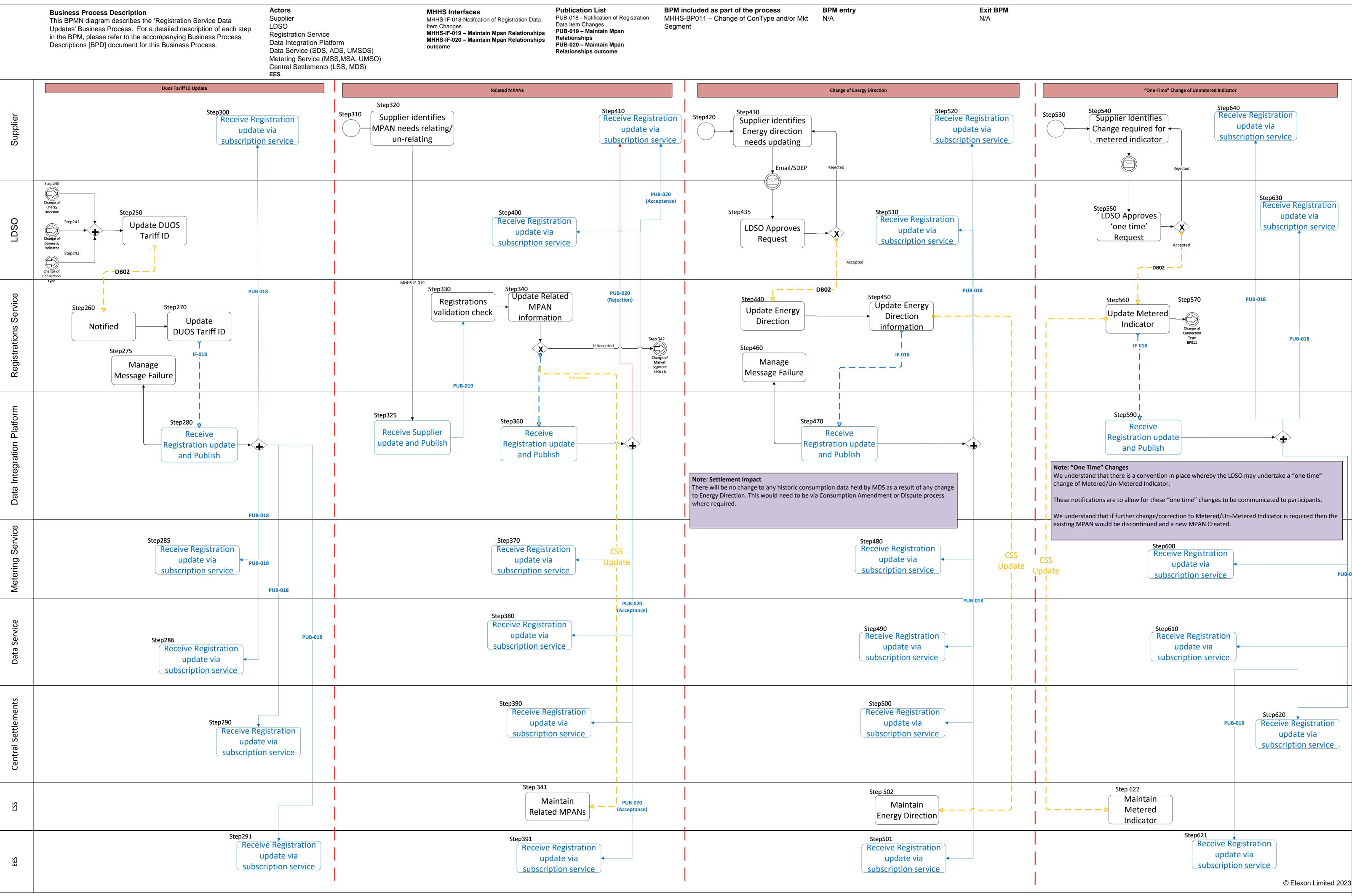
Description Item Process Step 00 Text Task \mathbf{X} Decision gateway Initiate multiple steps +Collapsed sub-process + Message Start BPM End BPM Sequence flow – Black = Process Step / Blue = DIP Output Message flow - Orange = 3rd Party / Red = TBD 0---⊅



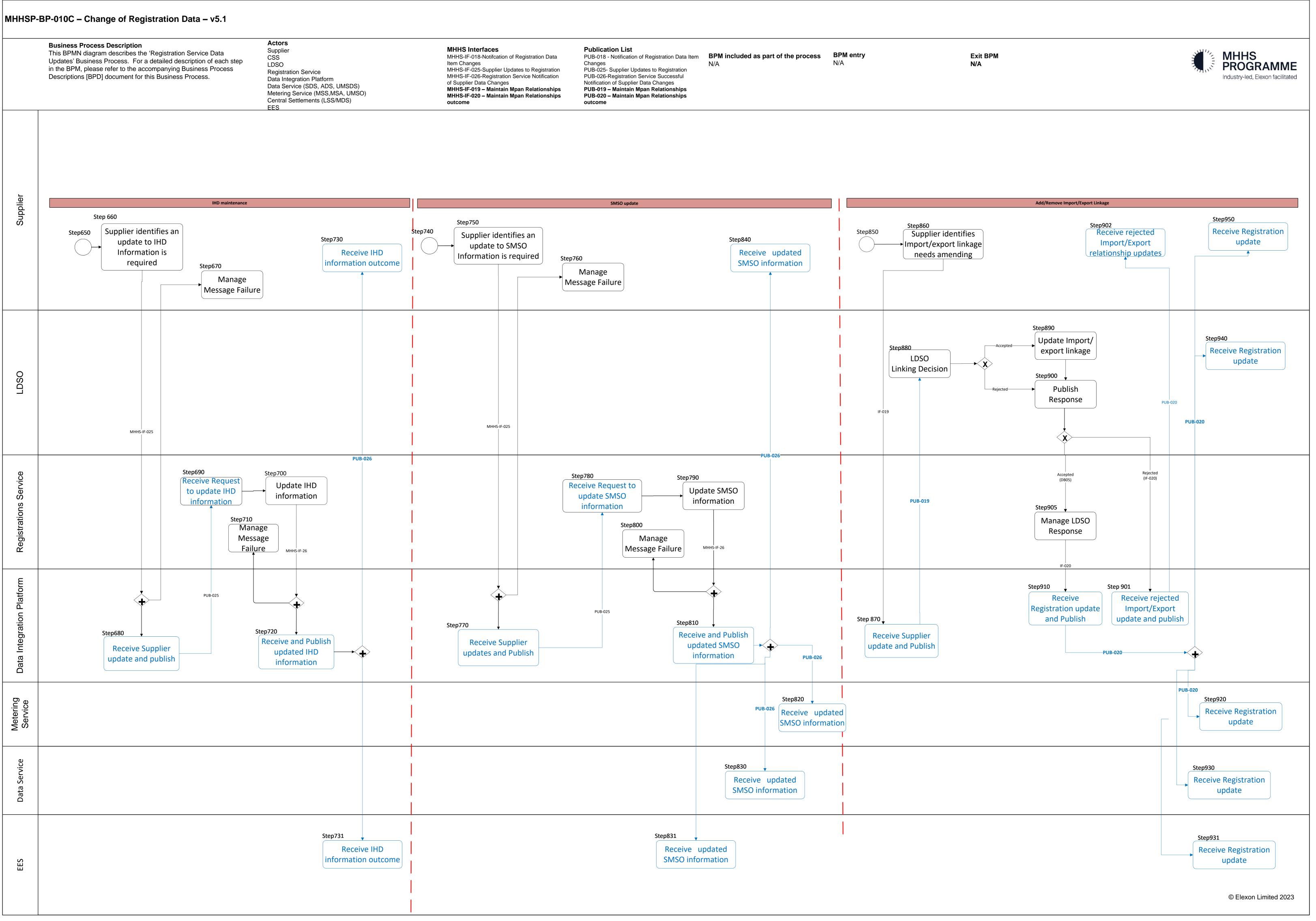
MHHSP-BP-010B – Change of Registration Data – v5.5



MHHS Interfaces Item Changes outcome

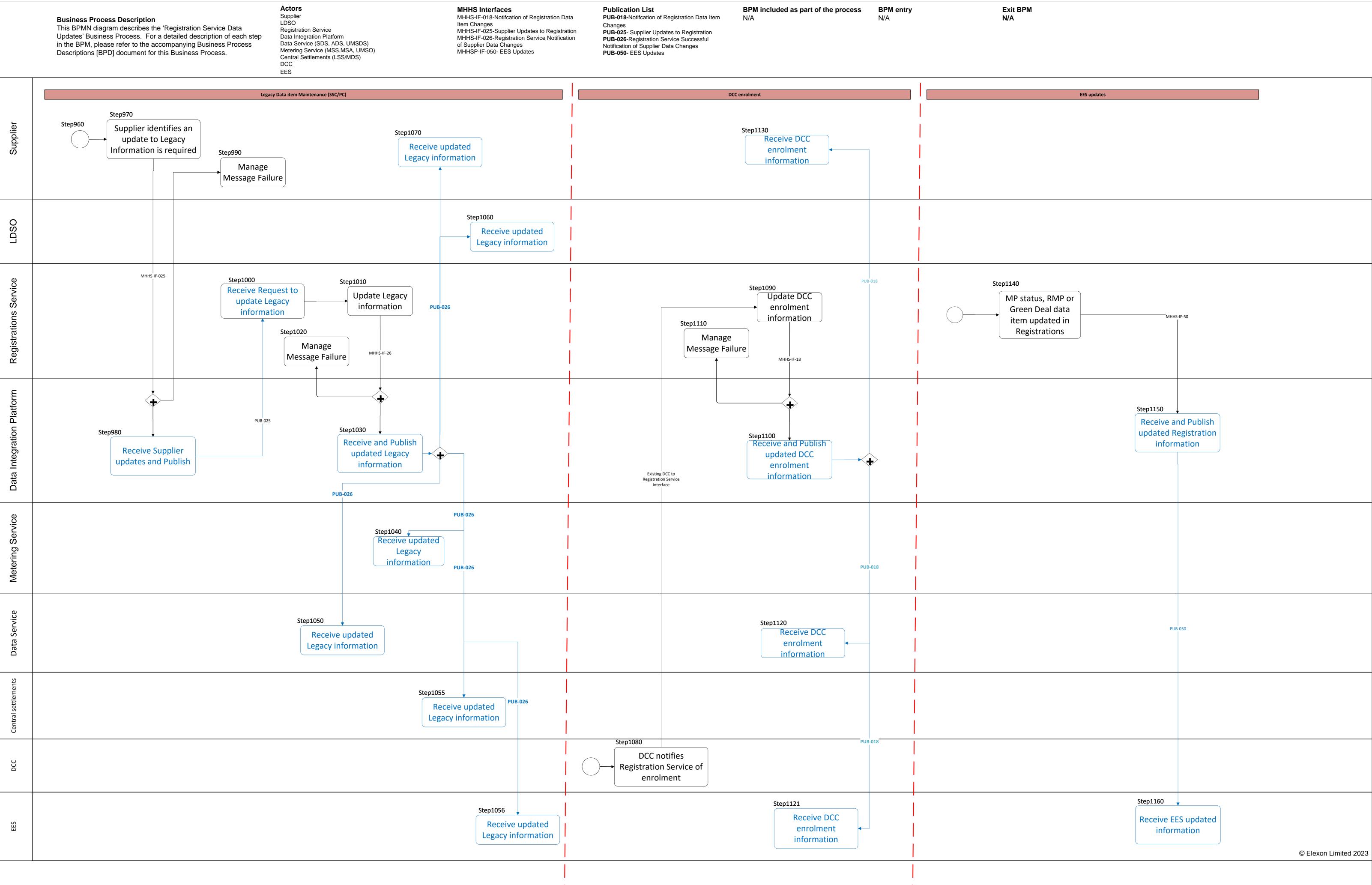








MHHSP-BP-010D – Change of Registration Data – v5.0



PM

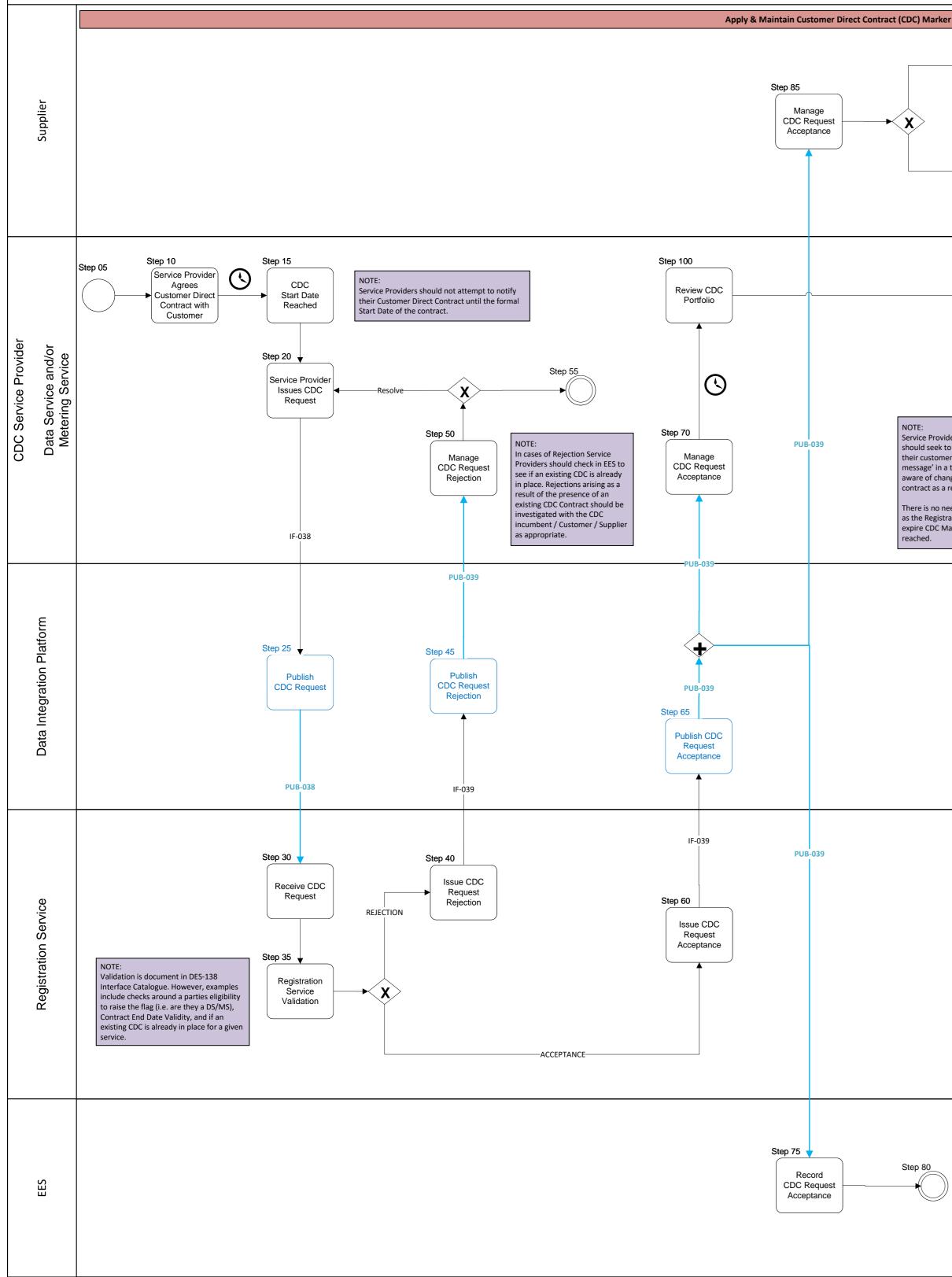
MHHSP-BP-010E – Customer Direct Flag v. 5.4

Business Process Description

This BPM diagram describes the 'Application & Management of Customer Direct Contracts' Business Process. For a detailed description of each step in the BPM, please refer to the accompanying Business Process Descriptions [BPD] document for this Business Process. Actors Supplier Registration Service Data Integration Platform Metering Service (MSS, MSA, UMSO) Data Service (SDS, ADS, UMSDS) EES

MHHS Interfaces

MHHS-IF-038 Customer Direct Contract Advisory MHHS-IF-039 Customer Direct Contract Advisory Response



Publication List

BPM included as part of the proces

MHHS-BP003A- CSS/DCC Update

Expire Customer Direct Contract (Step90 NOTE: NOTE: Where a Supplier receives notification of a CDC during The most likely scenario for CDC Removal is that a site as transitioned out of the CDC as a result of a Change of the life of a Registration, it shall be for each supplier to Step 140 decide the action, if any, required i.e. whether or not to change Service Provider(s) to match those holding the CDC, and to discuss any contractual implications Tenancy. In these cases it is likely that the Supplier will Step 145 Manage become aware of this, and will have agreed new CDC Removal contract arrangements in advance of receiving the CDC that change may have with the customer. Notification Removal Notification. In a COS gain scenario Suppliers will be advised of the existence of any CDC(s) in the PUB-002/PUB-001 Step 95 In cases where this isn't the case it shall be for the Supplier to decide on what action to take as a result of nessages they receive as part of the gain process. Once the CDC Removal Notification – either to continue to again it is for each supplier to determine how they with the currently appointed Service Providers even though a CDC no longer applies for that site, or to intend to manage the presence of a CDC marker and if any customer contact is required. BP-002 /BP-003 change the Service Providers along side managing any Change of Service contractual implications that may bring. Provider ×x Update(s) Required NOTE: Service Providers with an active CDC Marker(s) in place Step 110 🚽 Step 150 PUB-039 should seek to actively manage the MPANs in each of Manage Step 155 Manage their customer's portfolios and submit a 'CDC Removal CDC Contract CDC Contract message' in a timely fashion as soon as they become -▶((Removal Notification aware of changes to a portfolio (e.g. Removal from a contract as a result of Change of Tenancy etc etc.) (Site Removal) There is no need to submit a Removal at Contract End as the Registraion Service will automatically remove/ expire CDC Markers once the stated Contact End Date is IF-038 Step 115 Publish Request Step 125 Publish CDC Removal Notification PUB-039 Step 205 Step 200 Step 120 🚽 Identify & Remove CDC IF-039 Process Flags reaching CDC Removal their Contract Request End Date The Registration Service will not issue a notification when a CDC Marl The term 'remove' in Step 205 should be taken to mean - Once the spe Registration Service will no longer issue a CDC marker in IF-001/If-002 Step 130 🕇 Step 305 Step 300 Identify & Step 135 Manage Remove CDC CDC Removal Flags reaching Notification their Contract End Date Within EES, the CDC indicator will no longer be shown in the GUI or AF is reached. For the avoidance of doubt the End Date will not be display

PUB-038 Customer Direct Contract Advisory PUB-039 Customer Direct Contract Advisory Response



MHHS PROGRAMME Industry-led, Elexon facilitated

ess	BPM Entry	

None

Exit BPM

MHHS-BP002 – Change of Metering Service MHHS-BP003 – Change of Data Service

(CDC) Marker	Note: Customer Direct Contracts
	* For the avoidance of doubt, the existence/presence of a Customer Direct Contract marker, would not trigger or prevent any Supplier Appointment(s). Suppliers are at all times free to appoint any Service Providers they choose (subject to Segment and other BAU validation).
	* Suppliers will be notified of the existence of Customer Direct Contract, either at the point it is created/recorded, or as part of IF-002 and IF-001 In the COS gain process.
	* Evergreen/Perpetual Customer Direct Contracts would need the CDC marker to be re-applied every 3 years.
	* EES will contain either a Yes/No flag OR details of the CDC Services Provider ID. The level of CDC Information visible to each party/role, in EES, will be decided as part of RECCO's MHHS Consequential Change process.
	* CDC Contract End Date are held in registration for validation purposes only, and will NOT be visible in EES
	* It is proposed that a Service Provider does not have to be formally appointed before being able to register a CDC. However, a valid/signed contract, between the Service Provider & Customer should exist before any CDC is registered.
Step210	
arker reaches its specified Contract End Date. specified/notified CDC End Date is reached the 02 messages.	
Step 310	
API, once the specified/notified CDC End Date played in either interface	